

Friends and Family Test results April 2017

Q. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely unlikely	Don't Know
59	3	0	0	0	0

I would be 'extremely likely' to recommend the 27 Beaumont St practice. I have been on the books of the practice since I was a graduate student and greatly appreciate continuity of care. I was lucky enough to have Dr X as my GP until he retired, and am now very happily with Dr X. In the current very difficult climate I think the practice does a good job in being accessible. I also value the fact that the practice is only a short cycle journey from my home.

Wonderful reception staff plus committed doctors.

I have been consistently amazed over the last two years by how efficient and helpful this surgery is, and how easy it is to get an appointment. The doctors have always been brilliant and have helped me so much with various issues I have had while at university. If every surgery was like this one, I doubt anyone would have any complaints about the NHS!

I do commend and recommend the surgery and its staff.

I saw Dr X yesterday and found her to be very helpful, friendly, and reassuring.

You're great!

Extremely likely to recommend the practice to others (and have in fact done so.

I find the doctors at the practice informative and ready to acknowledge the patient's perspective and views.

Everything accomplished with knowledge and a smile.

This Monday was the first time I had dealings with Dr X, on account of a shocking full-body eczema flare. He was very sharp with his analysis and very helpful. I don't want to curse things by getting too optimistic after 24 hours, but the range of unguents, antibiotics, antihistamines and steroids that he prescribed seem to have begun making things better. Fingers crossed.

I am extremely likely to use the service again. The nurse was very friendly even though I have no problem with having bloods taken she would have put me at my ease if it were a problem.

I give this practice 1, highly recommended.

Friendly, competent and professional surgery

Excellent team of doctors and nurses

In response to your question, I would be extremely likely (1) to recommend the practice.

This is because the doctor I have seen (Dr X) was excellent in providing very helpful advice and support, and the staff I have spoken to when phoning the practice were also excellent at quickly providing me with the help I needed, including rearranging appointments and arranging a phone call with the GP.

It was easy to get an appointment at short notice. All the doctors are good.

Everything a General Practice should be.
How lucky we Patients are.

No 1 without a doubt. This the best practice I have experienced in 70 years.

I would heartily recommend the Practice at 27 Beaumont Street to any enquirer. I have been treated there by a succession of doctors since 1955.

I have been with this Practice since 1979, as has my husband. We have never felt the need to change Practices because we have found that the Doctors, Nurses and Receptionists have always given outstanding service to their patients (us), by way of attention, help, answer to questions, and care. Our treatment these last 38 years has been outstanding and we hope we will be cared for by the Practice till we die.

The attention I receive is always kind and courteous - whatever I come in for I always feel better when I come out.

1 because your good at what you do

I have been well cared for by the practice for years.

I have always been impressed by the care from the doctors and supporting staff as well as the courtesy and helpfulness of the office staff.

I would be extremely likely to recommend this practice; indeed I have frequently done so.
Keep up the good work!

Thank you

As usual the visit was excellent.

Because it is relatively easy to get an appointment. The doctors are all very much to my liking. Receptionists are friendly and not offputting.